

# Responding To Student “Unblock” Requests

## Step 1.

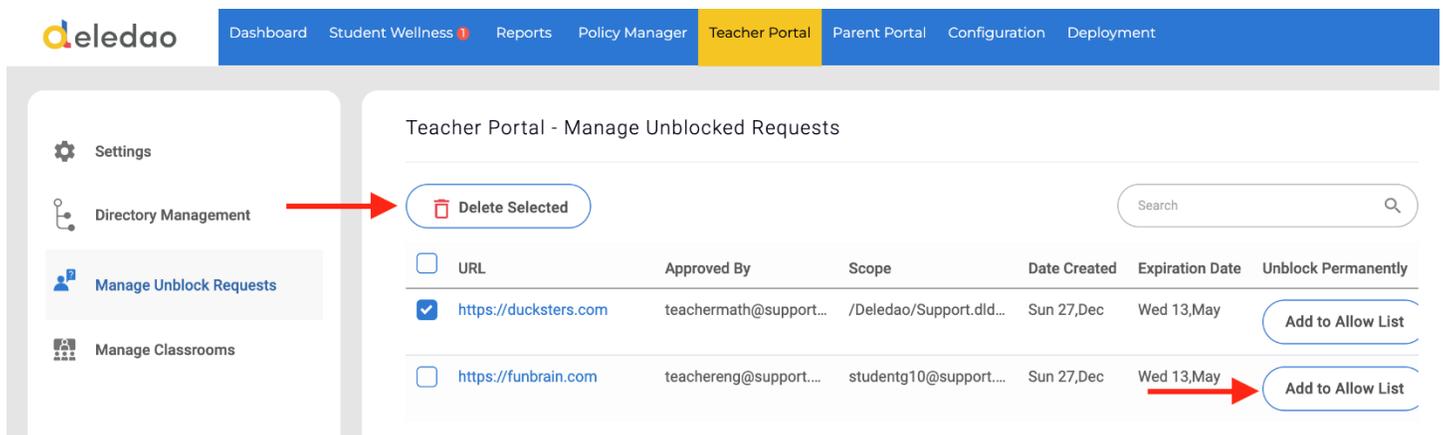
If a student gets a message from Deledao indicating the website has been blocked, a button is included in the error message that allows the student to request that the teacher unblock a website.

## Step 2.

If a student clicks on this button, a message is sent to the teacher and will appear in the “Unblock Requests” tab. The teacher can approve or deny the request.

## Notes:

If a website has been unblocked, it will remain unblocked for 30 days. A website can be unblocked permanently by clicking the “Add to Allow List” button on the Unblock Request and choosing the rules to add the allowed site and select “Add to Allow List”.



The screenshot shows the Deledao Teacher Portal interface. The top navigation bar includes: Dashboard, Student Wellness (with a notification icon), Reports, Policy Manager, Teacher Portal (highlighted in yellow), Parent Portal, Configuration, and Deployment. The left sidebar contains: Settings, Directory Management, Manage Unblock Requests (highlighted in blue), and Manage Classrooms. The main content area is titled "Teacher Portal - Manage Unblocked Requests" and features a "Delete Selected" button with a trash icon. Below this is a table of unblock requests with columns: URL, Approved By, Scope, Date Created, Expiration Date, and Unblock Permanently. Two requests are listed: one for https://ducksters.com and one for https://funbrain.com. The first request is checked and has an "Add to Allow List" button. The second request has an "Add to Allow List" button with a red arrow pointing to it. A search bar is located in the top right of the table area.

URL	Approved By	Scope	Date Created	Expiration Date	Unblock Permanently
<input type="checkbox"/> https://ducksters.com	teachermath@support...	/Deledao/Support.dld...	Sun 27,Dec	Wed 13,May	<input type="button" value="Add to Allow List"/>
<input type="checkbox"/> https://funbrain.com	teachereng@support...	studentg10@support...	Sun 27,Dec	Wed 13,May	<input type="button" value="Add to Allow List"/>